

## Quality Policy Statement

Summit Solutions ANZ is a leading manufacturer of high performance vehicle wash products for Australia. Our commitment to quality excellence is not only a reflection of our core values and long-term market differentiation strategy, but a process that is ingrained into our business systems and operational procedures. Our continuous adaptation to customer feedback and acknowledgment of stakeholder participation drives our high standards. The evaluation of these interactions shapes our induction process to ensure genuine employee buy-in.

Summit Solutions ANZ aims to satisfy or exceed the requirements of our ISO 9001:2015 Certification. The maintenance of our Quality Management System is built on the following aims and objectives.

- Continual monitoring of customer satisfaction with actionable activities to address feedback.
- Ensuring that the Senior Management Team understands the quality policy and provides resources to their respective teams to maintain the required output.
- Consistent company-wide communication of Summit Solutions ANZ customer satisfaction feedback, company policy updates and business processes.
- Monitoring each department to ensure ongoing adherence to goals and objectives.
- Accountability for our internal and external activities; from sustainable business practices to supporting our local community.
- Conducting our business practices with integrity and dedication including the fair and accurate dissemination of information.
- Provide assurance through knowledge and experience while manufacturing products that are fit for purpose, that protect the customer and the public.

As a company, we commit to:

- Cultivate a safe atmosphere for our employees.
- Encourage creative thinking and challenge staff to innovate and develop our systems, services and products.
- Provide staff training and education to help identify obstacles and optimise processes.
- Collaborate with suppliers, contractors and customers to ensure best possible outcomes are achieved and best practices are documented.
- Comply with regulatory and statutory requirements.
- Audit our processes to ensure ongoing conformance with our quality management system.

Summit Solutions ANZ uphold that the awareness, assessment, review and execution of the Quality Management System are the responsibility of all Summit Solutions ANZ personnel. The Summit Solutions ANZ Senior Management Team strives to develop and integrate monitoring and measurement activities for our products and services. Summit Solutions ANZ recognise that the continual evaluation and improvement of these activities is integral to meeting the expectations and requirements of all interested parties, and achieving our policy objectives.

*Managing Director — Anthony Grigg*